What is claimed is:

A method of operating a financial document processing system, the method comprising the steps of:

- (a) monitoring a number of operating parameters associated with operation of the system;
- (b) storing a number of operating parameters of step (a) into a database; and
- processing at least some of the parameters stored in the database to provide a number of signals indicative of a potential fault condition.
 - 2. A method according to claim 1, further comprising the step of:
- (d) displaying a message to assist an operator in diagnosing the potential fault condition before the potential fault condition actually occurs.
 - 3. A method according to claim 1, further comprising the step of:
- (d) periodically determining if the signals indicative of the potential fault condition match a predetermined fault pattern.
 - 4. A method according to claim 3, further comprising the step of:
- (e) alerting an operator when the signals indicative of the potential fault condition match the predetermined fault pattern.
 - 5. A method according to claim 3, further comprising the step of:
- (e) logging a fault event when the signals indicative of the potential fault condition match the predetermined fault pattern.

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- 6. A method according to claim 1, further comprising the step of:
- (d) displaying a number of actions on a screen to assist the operator in diagnosing the potential fault condition.
- 7. A method according to claim 6, wherein step (d) includes the step of:

 (d-1) displaying specific instructions to provide a step-by-step approach to diagnosing the potential fault condition.
- 8. A financial document processing system comprising:
 means for monitoring a number of operating parameters associated with operation of the system;

means for storing a number of operating parameters into a database; and means for processing at least some of the parameters stored in the database to provide a number of signals indicative of a potential fault condition.

- 9. A financial document processing system according to claim 8, further comprising means for displaying a message to assist an operator in diagnosing the potential fault condition before the potential fault condition actually occurs.
- 10. A financial document processing system according to claim 8, further comprising means for periodically determining if the signals indicative of the potential fault condition match a predetermined fault pattern.
- 11. A financial document processing system according to claim 10, further comprising means for alerting an operator when the signals indicative of the potential fault condition match the predetermined fault pattern.

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A financial document processing system according to claim 10, further comprising means for logging a fault event when the signals indicative of the potential fault condition match the predetermined fault pattern.

- 13. A financial document processing system according to claim 8, further comprising means for displaying a number of actions on a screen to assist the operator in diagnosing the potential fault condition.
- 14. A financial document processing system according to claim 13, wherein the displaying means includes means for displaying specific instructions to provide a step-by-step approach to diagnosing the potential fault condition.
- 15. A program storage medium readable by a computer having a memory, the medium tangibly embodying one or more programs of instructions executable by the computer to perform method steps for operating a financial document processing system, the method comprising the steps of:
- (a) monitoring a number of operating parameters associated with operation of the system;
- (b) storing a number of operating parameters of step (a) into a database; and
- (c) processing at least some of the parameters stored in the database to provide a number of signals indicative of a potential fault condition.
- 16. A program storage medium according to claim 15, wherein the method further comprises the step of:
- (d) displaying a message to assist an operator in diagnosing the potential fault condition before the potential fault condition actually occurs.

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- 17. A program storage medium according to claim 15, wherein the method further comprises the step of:
- (d) periodically determining if the signals indicative of the potential fault condition match a predetermined fault pattern.
- 18. A program storage medium according to claim 17, wherein the method further comprises the step of:
- (e) \ alerting an operator when the signals indicative of the potential fault condition match the predetermined fault pattern.
- 19. A program storage medium according to claim 17, wherein the method further comprises the step of:
- (e) logging a fault event when the signals indicative of the potential fault condition match the predetermined fault pattern.
- 20. A program storage medium according to claim 15, wherein the method further comprises the step of:
- (d) displaying a number of actions on a screen to assist the operator in diagnosing the potential fault condition.
- 21. A program storage medium according to claim 20, wherein the method further comprises the step of:
- (d-1) displaying specific instructions to provide a step-by-step approach to diagnosing the potential fault condition.